



Merakai LLC DBA MOS Equipment
118 E Ortega St, Santa Barbara, CA 93101
805-318-3212 | www.mosequipment.com

MOS Equipment Limited Product Warranty and Shielding Guarantee

Effective Date: 01/14/2026

Issued by: Merakai LLC dba MOS Equipment

Brand Names: Mission Darkness, Generation Faraday, and affiliated MOS Equipment product lines

1. Purpose and Scope

This Limited Product Warranty and Shielding Guarantee (“Warranty”) governs all MOS Equipment Faraday bags, shielding enclosures, forensic analysis enclosures, and related shielding products (collectively, “Products”) manufactured and sold by Merakai LLC dba MOS Equipment (“MOS Equipment”).

This Warranty applies only to the original purchaser and covers defects in materials and workmanship under normal use and service, subject to the terms and limitations described below.

2. MOS Equipment Shielding Guarantee

All MOS Equipment Faraday bags and analysis enclosures are backed by our Shielding Guarantee.

If any MOS Equipment Product fails to provide shielding performance due to a **manufacturing defect**, MOS Equipment will, at its sole discretion:

- Repair the Product
- Replace the Product with an equivalent product
- Or accept a return for refund

This guarantee applies **only when the shielding failure is determined by MOS Equipment to be caused by a manufacturing defect**, and not by misuse, damage, wear, or modification.

Shielding claims under this guarantee must be submitted within **ninety (90) days from the date of receipt of shipment**.



3. Warranty Period

Unless otherwise stated in writing by MOS Equipment, nearly all Products are covered by a **twelve (12) month limited warranty** beginning on the original date of purchase.

Warranty coverage is subject to proper registration and compliance with usage and handling requirements.

4. Warranty Activation

To activate warranty coverage, the purchaser must complete MOS Equipment's Warranty Activation process through the official Warranty Activation page on the MOS Equipment website.

Failure to register a Product may result in denial of warranty claims.

5. Determination of Product Life and Wear

Product life is dependent on customer use, handling, environmental exposure, and storage conditions.

MOS Equipment reserves the right to determine, at its sole discretion, whether a claimed defect is the result of:

- Normal wear and tear
- Misuse
- Improper handling
- Environmental exposure
- Or a manufacturing defect

Refunds, replacements, or repairs will be approved or denied based on this determination.

6. Warranty Exclusions

This Warranty does **not** cover the following:



6.1 Water Damage

Any damage resulting from water, moisture, humidity, or liquid exposure is excluded from coverage.

6.2 Product Modifications

Any physical, mechanical, electrical, or structural modification to a Product immediately voids this Warranty. This includes but is not limited to:

- Drilling, cutting, or puncturing
- Removing or altering shielding layers
- Installing third-party components
- Adding wiring, ports, filters, or accessories not supplied or approved by MOS Equipment

6.3 Modified or Altered Products

Products that have been modified in any way are not eligible for:

- Refund
- Exchange
- Repair
- Or replacement

under this Warranty.

7. Non-Returnable and Ineligible Items

The following items are not eligible for return, refund, exchange, or warranty replacement once opened:

- Shielding blankets
- Shielding fabric
- Shielding tape
- Raw materials
- Consumable or cut-to-length materials

These products are considered consumable and are not returnable after opening.



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8. Shipping and Inspection Requirements

MOS Equipment may require customers to return a Product for inspection prior to approving any warranty claim.

The customer is responsible for properly packaging and shipping Products to MOS Equipment unless otherwise authorized in writing.

MOS Equipment reserves the right to deny claims where damage occurs during improper return shipment.

9. Limitation of Liability

This Warranty is the sole and exclusive warranty provided by MOS Equipment.

MOS Equipment shall not be liable for:

- Loss of data
- Loss of evidence
- Business interruption
- Lost profits
- Or any indirect, incidental, or consequential damages

arising from the use or inability to use any MOS Equipment Product.

10. Governing Law

This Warranty shall be governed by and construed under the laws of the State of California, United States, without regard to conflict-of-law principles.